

CASE STUDY

THRIFTY CAR & VAN RENTAL

South West Communications Group migrates 250 users at Thrifty Car & Van Rental largest sites to Office 365.



Thrifty Car & Van Rental has 99 locations across the UK and has its headquarters in Exeter, Devon. As an existing telephone system customer, the business contacted us when they needed to upgrade its email solution and Office package to serve the needs of 250 users.

swcomms is a Microsoft Cloud Solution Provider which enables us to offer an extended portfolio of Microsoft business services to existing and potential customers. And as a CSP-Direct partner, we can provide an **end-to-end customer experience** for the implementation and support of Office 365.

Thrifty had contacted us just a few months before Microsoft announced the price increases planned for the start of 2017 following the drop in the value of the pound after the Brexit vote. If Thrifty could place their order before the cut-off date, they would save themselves a significant amount of money.

During the consultation period, our Office 365 experts evaluated Thrifty's Office 365 readiness by finding out what services and applications they already used and wished to use.

Our team then designed a solution and provided a **report of recommendations**, including a proposed migration plan. Thrifty placed their order for the Business Premium licences before the Christmas break and we set about planning the four-day migration, more complicated due to the near 24/7 nature of their business.

swcomms' certified Microsoft team assigned the **thifty.co.uk** domain to the Office 365 tenant, migrated their email data from their existing Pop3 and Exchange accounts and linked every user's account to their active directory and calendars. Having assisted Thrifty with the creation of exchange hybrid and the deployment of their licencing, we also taught Thrifty's IT team how to migrate their smaller sites to save time and extra cost.

Thrifty now benefits from a **business-wide email service** that reduces the spam its users receives. Exchange Online's anti-malware and anti-spam protection is tailored to keep malicious links and unsafe downloads from ever reaching their network by checking them first within the Microsoft cloud.

Its easy-to-use, web-based admin centre, means Thrifty's IT team has complete control and visibility of their Exchange Online environment. They can create new users, change passwords and see how many emails are being sent/received from a 24/7 dashboard.

They can also access a whole host of always up-to-date Office applications, such as Word, Excel, PowerPoint, etc. that they rely for their day-to-day operations. They can also access a range of other applications that are becoming more commonplace in the business environment, including OneDrive which provides online access to files from desktops or mobile devices so for easy document sharing and co-authoring on the same file without versioning hassles.

"swcomms were great, they delivered a complicated email system ahead of schedule."

Rory Keep, infrastructure engineer



Silver
Microsoft Partner